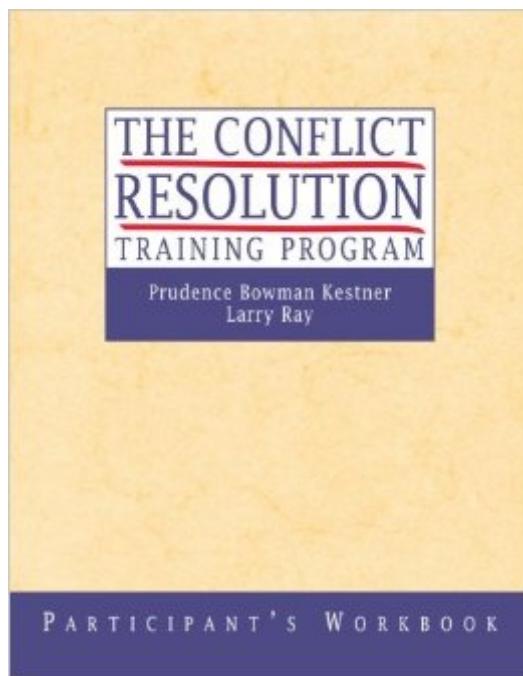


The book was found

The Conflict Resolution Training Program: Participant's Workbook



Synopsis

The Conflict Resolution Training Program Participant's Workbook offers both new and seasoned negotiators, mediators, and arbitrators a step-by-step approach for learning dispute resolution techniques. This hands-on workbook is filled with a variety of exercises, activities, worksheets, role plays, and other interactive techniques that are readily accessible for learning the skills needed to resolve conflicts. Trainers and participants can select the sections of the flexible program that best meet their specific objectives and goals.

Book Information

Paperback: 176 pages

Publisher: Jossey-Bass; 1 edition (January 9, 2002)

Language: English

ISBN-10: 0787955817

ISBN-13: 978-0787955816

Product Dimensions: 8.5 x 0.4 x 10.9 inches

Shipping Weight: 1.2 pounds (View shipping rates and policies)

Average Customer Review: 5.0 out of 5 starsÂ See all reviewsÂ (2 customer reviews)

Best Sellers Rank: #1,174,310 in Books (See Top 100 in Books) #249 inÂ Books > Business & Money > Human Resources > Conflict Resolution & Mediation #1106 inÂ Books > Self-Help > Relationships > Conflict Management #1206 inÂ Books > Parenting & Relationships > Family Relationships > Conflict Resolution

Customer Reviews

This book is a great tool for effective conflict resolution, even for beginners. I am a psychology student and needed it for a course, but I learned so much and I was never bored reading it or doing the exercises in it.

This is a very good workbook but one needs to take a Conflict Resolution Training Class to really experience the instruction value of this Participant's workbook.

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